



Rules Guidelines by Sportovní a rekreační areál Kraví hora – Jošt's Rink

1. Introduction

- Upon entering the premises of the Jošt's Rink each visitor must get to know and abide the rules set by these guidelines as well as the orders of employees
- These guidelines are set to abide regulations, for safety and health of visitors and must be followed unconditionally

2. Entering the premises

- By entering the premises visitors agree to follow these rules guidelines
- Entering the rink area is only possible through the main entrance by checking in (cash desk or turnstile with an e-ticket)
- Duration of stay begins by entering the premises and ends by leaving. Opening hours are 10:00 – 21:00 and is divided into blocks which will be announced beforehand.

3. Forbidden activities

It is forbidden to:

- Enter the rink without ice-skates (Exception is an adult teaching a child younger than 10 years to ice-skate)
- Sit on or climb over the boards
- Play tag or other games, skate in opposite direction
- Enter the rink with food or drinks
- Litter
- Endanger other visitors with careless behaviour
- Enter areas not designated for public (technical equipment areas, outer technological spaces etc.)
- Enter areas assigned to different gender or marked as restricted for public
- Shout, whistle, behave loudly or use audio devices like speakers or headphones
- Light open fire, smoke or consume alcohol
- Enter the rink during ice upkeep, enter the ice resurfacer area
- Throw snowballs, snow or ice
- Bring in flammable, poisonous and explosive substances, drugs or alcohol
- Move around internal equipment, manipulate with water or electricity supply and other equipment
- Eat at the rink
- Behave against politeness, safety and hygiene standards
- Not abide to orders of employees at risk of expelling without refund
- Venture off the designated areas (enter technical areas of the premises)

4. Universal guidelines for visitors

- Visitors are obliged follow instructions of skating supervisor.
- Public skating ends at supervisor's call. Skaters are to immediately leave the rink at supervisor's call ending the public skating. Visitors must leave the premises without delay by the end of public skating.
- Visitors and renters must report any damage or defect caused or found to a rink employee.
- Visitors and renters, particularly elderly or physically challenged persons, must act carefully on wet and icy surfaces to prevent slipping and falling to avoid causing harm to themselves or others. Rink management reserves the right to expel any skater (rink visitor) from public skating or premises in case of violation of these rules guidelines. Expelling is conducted by the supervisor, his deputy or present technician, without refund.
- Rink management is not responsible for belongings left outside the lockers!

5. Expelling from the premises

Entering is forbidden for:

- Persons under the influence of alcohol or drugs

- Persons unclean, insect ridden or disgust evoking
- Entering can be denied for persons whose visit could disrupt order, safety or cleanliness of the premises and whose behaviour is against moral and social standards
- Any visitor who grossly breaks the rules set by these guidelines or does not abide orders of authorized employees can be expelled without refund. Would such person not comply, employees may escort him or her out of the premises or ask members of security staff or city and state police force to do so.

6. Injuries and damages

Damages and losses:

- Visitors must return borrowed equipment before leaving the premises.
- Each visitor must pay for any damages and losses caused.
- Management does not cover loss or damage of visitor's belongings.
- Visitors must pay for any damages or losses completely or partially caused upon the equipment of the rink or property of others.
- Any loss of borrowed items must be disbursed.
- It is not recommended to bring valuables (cameras, smartphones) or larger amounts of cash to the rink.
- Items found in the premises must be returned to the supervisor or cashier, who will record the finding.
- In case of loss of personal belongings please notify the cashier, who will record the loss and inform police if necessary.
- Damaging or stealing of property on the premises is punishable by law.
- Visitors must manipulate with the rink equipment with care.
- Self-serviced lockers are designated to store shoes and clothing.
- Self-serviced lockers are not designated to store valuables (cameras, smartphones, jewellery, weapons etc.), cash or credit cards.

First aid, injuries:

- To provide first aid for injuries, nausea or sickness a qualified employee should be called (technician, cashier). Injury will be recorded to injury evidence sheet
- There is a marked and designated first aid area by the rink supervisor
- First aid is provided free of charge
- Management is not responsible for accidents and injuries caused to self by negligence or conduct against the rules of these guidelines
- In case of injury or nausea the visitor should ask others for help, to call qualified employees of the rink and assist with first aid
- There is a first aid kit at the cash desk

7. Final provisions

- Background music will not be played on weekdays at 5 – 6 p.m. and on Sundays 7 – 12 a.m. and 6 – 8:30 p.m. (to avoid disturbing Mass).
- The rink establishment neighbours a church. In case of unexpected church event (e.g. a funeral) please contact the manager at +420 702 125 589 to arrange changes in background music schedule.
- Visitors must handle rink equipment in ways to prevent property damage and theft, which are punishable by laws considering the protection of state and private property
- Please send wishes and complaints about the rink establishment to podatelna@kravihora-brno.cz
- Visitors of the Jošt's Rink agree to be recorded on the report photographs with advertisement purposes

Important phone numbers:

Medical emergency.....155 or 112
 Fire department150
 State police158